

SME- SMS HELPLINE

User Operation Manual

S/N	OBJECTIVE	PROCEDURE(How to Send)	DESTINATION NUMBER
1	To Find a Company Location in a Region	LOCATION *Company Name*Region Name e.g. LOCATION*CRDB Bank*DAR	15539
2	To know the procedures involved for getting a specific service of your choice.	PROCEDURE *Service Name*Company Name e.g. Procedure* SME Loan * CRDB Bank	15539
3	To know the which Services offered by a Company	SERVICE *Company Name e.g. Service * CRDB Bank	15539
4	To get transport information	TRANSPORT *Mode of Transport*Name of Transport Company*Route NB: Mode of Transport can be Road, Sea, Rail or Air. Route can be Dar-Mwanza e.g. Transport * Road * Dar Express * Dar-Arusha	15539
5	To Find out which Company offers / provides a specific Service in a Region	COMPANY *Service Name*Region Name e.g. Company * Security* Arusha	15539
6	To know the academic requirements for joining a specific course.	EDUCATION *Program*Course Name* Name of the Academic Institution NB: Program – can be Certificate , Diploma , Bachelor , Degree, Masters or PhD. Course Name – can be Accountancy,Banking,Law,Business Administration,Civil or Computer e.g. Education * Diploma * Banking * Institute of Finance Management (IFM)	15539